

This report provides statistical information realting to various aspects of the Board's business processes.

LICENSING

Applications Cashiered	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/12-09/30/12	10/01/12-12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	1,497	1,532	1,356	
Barber	499	550	511	
Barber Apprentice	69	98	84	
Cosmetologist	5,448	6,242	5,719	
Cosmetologist Apprentice	85	144	103	
Electrologist	8	8	11	
Manicurist	1,978	2,109	1,804	
Esthetician	1,640	1,806	1,615	
TOTAL	11,224	12,489	11,203	

Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/12-09/30/12	10/01/12-12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	1,834	1,113	1,621	
Barber	416	331	328	
Barber Apprentice	61	70	93	
Cosmetologist	3,118	3,047	3,148	
Cosmetologist Apprentice	85	102	104	
Electrologist	7	3	6	
Manicurist	1,346	1,102	1,360	
Esthetician	1,356	1,027	1,419	
TOTAL	8,223	6,795	8,079	

Renewal Licenses Issued	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	07/01/12-09/30/12	10/01/12-12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	4,162	3,560	3,917	
Barber	2,236	2,057	2,186	
Cosmetologist	30,747	28,013	30,309	
Electrologist	185	186	191	
Manicurist	12,142	10,929	11,201	
Esthetician	6,806	5,527	6,466	
TOTAL	56,278	50,272	54,270	

Practical Examinations	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	07/01/12-09/30/12			10/01/12-12/31/12			1/1/13 - 3/30/13			4/1/13 - 6/30/13		
	P	F	Total	P	F	Total	P	F	Total	P	F	Total
Barber	410	94	504	348	83	431	314	89	403			
Cosmetologist	3,427	676	4,103	3,822	474	4,296	3,639	299	3,938			
Electrologist	5	0	5	5	1	6	6	0	6			
Esthetician	1,409	178	1,587	1,093	96	1,189	1,452	82	1,534			
Manicurist	1,288	253	1,541	1,174	150	1,324	1,600	204	1,804			
TOTAL	6,539	1,201	7,740	6,442	804	7,246	7,011	674	7,685			

Written Examinations	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	07/01/12-09/30/12			10/01/12-12/31/12			1/1/13 - 3/30/13			4/1/13 - 6/30/13		
	P	F	Total	P	F	Total	P	F	Total	P	F	Total
Barber	409	95	504	348	83	431	314	89	403			
Cosmetologist	3,127	2,211	5,338	3,036	2,265	5,301	2,962	2,302	5,264			
Electrologist	5	1	6	4	1	5	6	3	9			
Esthetician	1,351	391	1,742	1,058	306	1,364	1,331	270	1,601			
Manicurist	1,284	447	1,731	1,094	402	1,496	1,333	535	1,868			
TOTAL	6,176	3,145	9,321	5,540	3,057	8,597	5,946	3,199	9,145			

ENFORCEMENT

Complaints	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Received	1,280	1,151	1,129	0
Closed	1,233	1,175	1,063	0
Pending	902	885	922	0
Average Days to Close a	75	73	76	

Attorney General	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Referred	28	16	29	0
Accusations Filed	10	16	14	0
Statement of Issues Filed	1	1	0	0
Pending	91	93	101	0

Enforcement Actions	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
License Denied	2	0	2	0
Revoked	8	10	11	0
Revoke, Stay, Probation	4	11	2	0
Revoke, Stay,	7	2	5	0
Immediate	5	4	5	0
Active Probation	164	149	135	0

SPECTIONS AND CITATIONS

Citations	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments	2,421	2,158	1,919	
Barber	142	150	118	
Barber Apprentice	10	3	5	
Cosmetologist	825	729	659	
Cosmetologist Apprentice	10	11	10	
Electrologist	0	0	0	
Electrologist Apprentice	0	0	0	
Manicurist	594	520	478	
Esthetician	63	47	46	
Unlicensed Establishment	96	112	113	
Unlicensed Individual	128	155	106	
TOTAL	4,289	3,885	3,454	

Inspections	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Establishments w/ violations	2,408	2,140	1,902	
Establishments w/o violations	328	418	613	
TOTAL	2,736	2,558	2,515	

DISCIPLINARY REVIEW

Appeal Hearings	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
	7/1/12 - 9/30/12	10/1/12 - 12/31/12	1/1/13 - 3/30/13	4/1/13 - 6/30/13
Heard	799	603	538	
Received	885	789	677	
Pending	2,632	2,784	2,897	